

TDOT Flight Services Customer Survey

	EXCELLENT	SATISFACTORY	UNSATISFACTORY
PRE-TRIP SCHEDULING/COORDINATION			
PILOT(S) PERFORMANCE			
ENROUTE COMMUNICATION W/PILOT(S)			
AIRCRAFT CLEANLINESS			
OVERALL RATING			

1. What aspect of the trip benefited your agency the most?

2. Were there any problems with any aspect of the trip?

3. How can TDOT Flight Services improve?

4. Additional Comments:	
Agency:	Date of Trip:
Pilot Names:	Aircraft:
	Lead Passenger: